

# STAYMARQUIS Service Levels



**MARQUIS**  
COLLECTION

<i>Service Category</i>	<i>Included Services</i>	Elite Program	
<b>MARKETING SERVICES</b>	<ul style="list-style-type: none"> <li>- Listing creation and syndication across 24+ websites</li> <li>- Professional photography and copywriting</li> <li>- Guest review sourcing to build online reputation</li> <li>- Inquiry management and booking execution</li> <li>- Payment processing and contract collection</li> </ul>	✓	✓
<b>RENTAL MANAGEMENT</b>	<ul style="list-style-type: none"> <li>- Pre-stay and post-stay walkthroughs</li> <li>- Coordinating with vendors to rectify issues</li> <li>- Restocking household supplies and essentials</li> <li>- Comprehensive guest communication before, during, and after the stay</li> <li>- Reporting damages and missing items</li> <li>- Returning lost items</li> </ul>	✗	✓
<b>HOUSEKEEPING COORDINATION<sup>1</sup></b>	<ul style="list-style-type: none"> <li>- End-of-stay cleanings and laundry</li> <li>- Pre-stay cleanings</li> <li>- In-stay cleanings</li> <li>- Deep cleanings</li> <li>- Post-construction cleanings</li> <li>- Owner-requested cleanings</li> <li>- General housekeeping</li> </ul>	✗	✓
1) Cost of cleaning service not included in commission			
<b>RENTAL PREPARATION<sup>2</sup></b>	<ul style="list-style-type: none"> <li>- Quarterly inspections with routine maintenance</li> <li>- Improvement recommendations</li> <li>- Supplies inventory and procurement</li> <li>- Welcome Book creation</li> <li>- Linen closet organization</li> </ul>	✗	✓
2) Cost to rectify issues and restock supplies not included in commission			
		<i>10% Commission</i>	<i>25% Commission</i>
<b>À LA CARTE PRICING<sup>3,5</sup></b>	Admin/Runner:	✗	\$50/hr
	Rental Manager:	✗	\$60/hr
	Handyman:	✗	\$80/hr
	Cleaning:	✗	\$35/hr
	Vendor Coordination Service Fee (Booking-Related): <sup>4</sup>	✗	0%
	Quote Assistance:	\$100 (2 Max.)	\$100 (2 Max.)

\*Taxes and fees are not included in the amounts listed above

3) Taxes and fees are not included in the amounts listed above

4) If vendor coordination takes place on weekends, holidays, after hours, or not booking-related, additional fees may apply

5) Visit staymarquis.com for updated pricing